

Cookies Policy

Cookies and similar technologies used on carriercheck.eu
and the carriercheck[®] client portal

Version	1.5
Effective date	6 June 2026
Supersedes	Version 1.4
Language	English
Applies to	B2B clients of the carriercheck[®] platform
Issued by	CarrierCheck B.V., Coolingsingel 104, 3011 AG Rotterdam, Netherlands
Trade register	KVK 99610558 • VAT NL869060545B01

This Cookies Policy explains what cookies and similar technologies **CarrierCheck B.V. (“we”, “us”)** uses on the carriercheck.eu website and the client portal at online.carriercheck.eu, why we use them, and what choices you have. It complements our **Privacy Policy**.

Chapter 01.

About Cookies

Art. 1. What is a Cookie

A cookie is a small text file that a website places on your device (*computer, tablet or smartphone*) when you visit it. Cookies are used for many purposes, including making a website work, remembering preferences, signing you in, securing sessions, and – in other contexts – measuring usage or showing advertising. This Policy uses the term “cookies” to also cover similar technologies such as local storage and session storage where they are functionally equivalent.

Scope. This Cookies Policy applies to both carriercheck.eu (*our marketing website*) and online.carriercheck.eu (*the CarrierCheck B.V. client portal*), as well as any related subdomains operated by CarrierCheck B.V.

Art. 2. Legal Framework

The use of cookies in the Netherlands is regulated primarily by Article 11.7a of the Dutch Telecommunications Act (*Telecommunicatiewet*) and, where personal data is involved, the EU General Data Protection Regulation (*GDPR*) 2016/679. Under these rules, cookies that are **strictly necessary for the operation of a service** requested by the user do not require prior consent. All other cookies (*including most analytics, advertising and social-media cookies*) require informed, opt-in consent.

Chapter 02.

Cookies We Use

Art. 3. Strictly Necessary Cookies Only

At this time CarrierCheck B.V. uses **strictly necessary cookies only**. These are cookies without which the Platform cannot be securely operated. We do not use analytics cookies, advertising cookies, social-media cookies, or any third-party tracking cookies, and we do not run a cookie consent banner because none of our cookies require consent under the legal framework described above.

Art. 4. List of Cookies

The cookies and equivalent storage items we set are:

Name / type	Purpose	Duration
Session cookie	Maintains your logged-in session on the client portal (<i>online.carriercheck.eu</i>).	Deleted when you close the browser
Authentication token	Keeps you securely authenticated during use of <i>online.carriercheck.eu</i> .	Expires after the inactivity timeout (<i>or on logout</i>)
CSRF token	Protects against cross-site request forgery attacks. Strictly necessary for security.	Per session
Cookie / consent preference record	Remembers that you have viewed the cookie statement, where applicable.	Up to 12 months
Language / UI preference	Remembers your interface preferences (<i>e.g. language</i>).	Up to 12 months

No third-party tracking. We do not set or read third-party advertising or analytics cookies. We do not use Google Analytics. We do not embed third-party content (such as social-media widgets or third-party video players) that sets tracking cookies.

Chapter 03.

Your Choices and Future Changes

Art. 5. Why No Consent Banner

Because we currently use strictly necessary cookies only, no opt-in consent is required and we do not display a consent banner. The strictly-necessary cookies listed above are the minimum needed for the Platform to function and to keep your account secure; if you disable them, the Platform will not work.

Art. 6. How to Control Cookies in Your Browser

You can control or delete cookies through your browser settings. Helpful pages are maintained by all major browsers, for example:

- × **Chrome:** <chrome://settings/cookies>
- × **Firefox:** <about:preferences#privacy>
- × **Safari:** Settings → Privacy
- × **Edge:** <edge://settings/privacy>

Note: disabling the strictly necessary cookies listed in Article 4 will prevent you from logging in or using the portal.

Art. 7. Future Changes – Analytics and Banner

If at any point in the future CarrierCheck B.V. adds analytics or other non-strictly-necessary cookies (for example, a privacy-focused product analytics tool), we will:

- × Update this Cookies Policy in advance and bump the version number;
- × Implement a compliant **cookie consent banner** with informed, granular, opt-in choice and an equally prominent option to refuse;
- × Not load any non-strictly-necessary cookies before you have given consent; and
- × Where any third-party processor is involved, add that processor to the sub-processor list in our Data Processing Agreement and notify customers in accordance with the Privacy Policy.

Art. 8. Changes to This Policy

We may update this Cookies Policy to reflect changes in our practices or in applicable law. Material changes (in particular the introduction of any non-strictly-necessary cookies) will be communicated to registered users by email at least **30 days** in advance and reflected in the Effective date shown at the top of this document.

Art. 9. Contact

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Supervisory authority	Autoriteit Persoonsgegevens (AP), Postbus 93374, 2509 AJ Den Haag, Netherlands